



'Protection you can count on... all your exteriors under one roof'

---

## WARRANTY

---

Rippy's limited workmanship warranty is valid for a period of five years, dated from project completion (date of Rippy's invoice), regardless of transfer of home ownership.

Rippy's would attend to any workmanship warranty issues reported by current homeowner to rectify any issues of concern, as they relate to workmanship. If the cause of the reported deficiencies is the result of workmanship issues, Rippy's assumes responsibility to rectify the issues and associated costs (labour, materials) to meet reasonable client satisfaction.

Rippy's workmanship warranty is not applicable to product issues; any product deficiency issues must be taken up with manufacturer or through the homeowner's insurance policy.

Rippy's workmanship would be null and void if any of the following was to occur:

- The original workmanship was altered in any way since Rippy's project completion
- That any intentional damage was done to Rippy's completed work
- That current homeowner failed to notify Rippy's of workmanship issues upon discovery
- That Rippy's was not notified of a workmanship problem (for example, a leak) within a reasonable time frame (normally 24-48 hours; preferably via email) and the present homeowner chooses to fix the problem themselves or avoids contacting Rippy's
- That a Rippy's service person is denied access to the exterior and possibly interior of home to perform an inspection of reported workmanship issues and address concerns after proper notice has been given by Rippy's to conduct such an inspection
- Product and workmanship warranty is not impacted by cold weather install. Winter roofing is standard practice.

